

Medical Equipment Inspection Service

Repair service

Scope of Service

Repair service is available on request and is provided at an additional cost above the inspection service charge. A FAX Work Order Authorization will need to be signed and returned prior to scheduling repair service. All equipment repairs are subject to manufacturer parts availability constraints. Equipment identified by the manufacturer as not supported or obsolete will have limited repair capabilities. Units with a hardware failure normally are removed for repair evaluation and cost analysis. For calls received before 10:00am technicians will respond normally within two hours. For repair calls received after 3:00pm technicians will respond no later than the next business day 12:00pm. In the event follow up if trips are necessary to complete the same repair only one travel charge is assessed. The facility may elect to ship the defective into MES for depot repair. The minimum diagnostic charge is \$65.00. Contract clients receive preference when scheduling repair calls and discounted pricing on parts and labor. Technicians will perform onsite repair service for non-contract clients on a technician available basis. Payment is due upon service completion for non-contract clients. Our service warranty is typically 90 days to one year - dependent on service type. On-site service call rates vary with area, normally from \$75.00 to \$225.00. In shop hourly repairs are \$65.00 per hour. Call, email or fax us a request for an estimate.

